

Electronic Fund Transfer Initial Disclosure

Consumer Liability

Tell us AT ONCE if you believe your ATM card, ATM Personal Identification Number (PIN), VISA CHECKCard or CHECKCard PIN has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission using information from your check. Telephoning is the best way of keeping your possible losses down. You could lose all of the money in your account (plus your maximum overdraft line of credit). If you tell us within 2 business days after you learn of the loss or theft of your ATM card or CHECKCard or your PIN, you can lose no more than \$50 if someone used your card or PIN without your permission.

If you do NOT tell us within 2 business days after you learn of the loss or theft of your card or PIN, and we can prove we could have stopped someone from using your card or PIN without your permission if you had told us, you could lose as much as \$500.

Limitation of Liability for Unauthorized VISA branded card transactions. You will not be liable for unauthorized charges made with your account or account information. Tell us AT ONCE if you believe your VISA CHECKCard has been lost, stolen, or fraudulently used online or offline or of any unauthorized transactions. Your liability for unauthorized VISA CHECKCard transactions that take place on the VISA system is zero dollars (\$0.00). We may require you to provide a written statement regarding claims of unauthorized VISA CHECKCard transactions. With respect to unauthorized transactions, these limits may be exceeded to the extent allowed under applicable law (see CONSUMER's LIABILITY paragraph) only if we determine that you were grossly negligent or fraudulent in the handling of your account or VISA CHECKCard. VISA's Zero Liability Policy does not apply to VISA corporate or VISA purchasing card or account transactions, or any transactions that are not processed by VISA.

Also, if your statement shows transfers that you did not make, including those made by card, code, or other means, tell us at once. If you do not tell us within 60 days after the statement was mailed to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time. If a good reason (such as a long trip or hospital stay) kept you from telling us, we will extend the time periods.

Contact Information in the Event of Unauthorized Transfer

If you believe your card or PIN has been lost or stolen, call us at (601)735-1752 or Toll Free 1-866-408-3582 or write us at First State Bank, Account Services Department, P.O. Box 506, Waynesboro, MS 39367.

You should also call the number or write to the address listed above if you believe a transfer has been made using the information from your check without your permission.

Business Days

For purposes of these disclosures, our business days are Monday through Friday. Federal holidays are not included.

Transfer Types and Limitations

Account Access. You may use your card and PIN to:

- Withdraw cash from your checking or savings account
- Make deposits to your checking account
- Transfer funds between your checking and savings account when you request.
- Pay for purchases at places that have agreed to accept the card or PIN
- Pay bills directly (by telephone) from your checking account in the amounts and on the days you request

Some of these services may not be available at all terminals.

Electronic Check Conversion. You may authorize a merchant or other payee to make a one-time electronic payment from your checking account using information from your check to:

- Pay for purchases
- Pay bills

Limitation on Dollar Amount of Transfers

- The daily purchase limit will be the lesser of \$2,500 or the current checking account balance.
- The daily ATM limit will be \$500 and is NOT considered part of the daily purchase limit.

Confidentiality

We will disclose information to third parties about your account or the transfers you make:

- Where it is necessary for completing transfers, or
- In order to verify the existence and condition of your account for a third party, such as a credit bureau or merchant, or
- In order to comply with government agency or court orders, or
- If you give us your written permission.

Documentation of Transfers

- Terminal Transfers. You can get a receipt at the time you make any transfer to or from your account using one of our ATMs.
- Preauthorized Credits. If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us at (601)735-1752 or Toll Free at 1-866-408-3582 to find out whether or not the deposit has been made.
- Periodic Statements. For checking accounts, you will get a monthly account statement. For savings accounts, you will get a monthly account statement for any month in which electronic fund transfer activity has occurred. If no electronic fund transfer activity has occurred, you will receive the statement at least quarterly.

Preauthorized Payments

Right to stop payment and procedure for doing so. If you have told us in advance to make regular payments out of your account, you can stop any of these payments. Here's how:

- Call us at (601)735-1752 or Toll Free at 1-866-408-3582 or write us at First State Bank, Account Services, P.O. Box 506, Waynesboro, MS 39367, in time for us to receive your request 3 business days or more before the payment is scheduled to be made. If you call, we may also require you to put your request in writing and get it to us within 14 days after you call. (We will charge you \$37.00 for each stop payment order you give.)

Notice of varying amounts. If these regular payments may vary in amount, the person you are going to pay will tell you, 10 days before each payment, when it will be made and how much it will be. (You may choose instead to get this notice only when the payment would differ by more than a certain amount from the previous payment, or when the amount would fall outside certain limits that you set.)

Liability for failure to stop payment of preauthorized transfer. If you order us to stop one of these payments 3 business days or more before the transfer is scheduled, and we do not do so, we will be liable for your losses or damages.

Financial Institution's Liability

If we do not complete a transfer to or from your account on time or in the correct amount according to our agreement with you, we will be liable for your losses or damages. However, there are some exceptions. We will not be liable, for instance:

- If, through no fault of ours, you do not have enough money in your account to make the transfer

- If the transfer would go over the credit limit on your overdraft line
- If the automated teller machine where you are making the transfer does not have enough cash
- If the terminal or system was not working properly and you knew about the breakdown when you started the transfer
- If circumstances beyond our control (such as fire or flood) prevent the transfer, despite reasonable precautions that we have taken
- There may be other exceptions stated in our agreement with you.

Error Resolution Procedures

In case of errors or questions about your electronic transfers, telephone us at 601-735-1752 or toll free at 1-866-406-3582 or write us at P.O. Box 506, Waynesboro, MS 39367 as soon as you can. If you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, we must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. You will:

- Tell us your name and account number (if any).
- Describe the error or the transfer you are unsure about and explain as clearly as you can why you believe it is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days. We will determine whether an error occurred within 10 business days (5 business days if VISA CHECKCard point-of-sale transaction, and 20 business days if new account) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if point-of-sale transaction, or new account, or a foreign initiated transfer) to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (5 business days if VISA CHECKCard point-of-sale transaction, and 20 business days if new account) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. For the purpose of this paragraph, an account is a new account for a period of 30 days from the date of the first deposit to the account.

We will tell you the results within 3 business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

Exchange Rate for Foreign Transfers

If a transfer takes place outside of the United States and is in a foreign currency, VISA will convert the transfer into U.S. dollars by using their own currency conversion procedures. The exchange rate will be determined in one of two ways: (1) the exchange rate will be selected from the range of rates available in the wholesale currency markets for the central processing date (which may be different from the rate received by VISA), or (2) the exchange rate will be a government-mandated rate in effect for the applicable central processing date, plus any adjustment determined by the card issuer and disclosed separately in the fee section of the cardholder agreement. The currency exchange rate used may differ from the rate in effect when your transfer occurred or was posted to your account.

ATM Fees

- You will be charged \$7.50 per card for the issuance of replacement access cards.
- You will be charged \$3.00 for each transfer you make using an automated teller machine not owned by us (no charge on Student Checking Accounts).
- When you use an ATM not owned by us, you may be charged a fee by the ATM operator (or any network used) and you may be charged a fee for a balance inquiry even if you do not complete a fund transfer.

Cancellation

The card is our property, and we can cancel it at any time and end your privileges. The closing of your designated checking account will automatically terminate your card privilege.